

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_ERF	FRP_PERF	FRP_D_EN	CLEC_DE_N	FRP_N_UM	CLEC_NUM	DIFFERENCE	STAN_DARD_DEV	Z_SCORE
NH	1-Sep-11	AGGR	PO-1-01-6020	Entire State	Average Response Time - Customer Service Record (CSR)	EDI										
NH	1-Sep-11	AGGR	PO-1-01-6030	Entire State	Average Response Time - Customer Service Record (CSR)	CORBA	Parity with Retail plus not more than four (4) seconds	NA	3.13	NA	3002	NA	9,393.00	3.13	0.00	
NH	1-Sep-11	AGGR	PO-1-01-6050	Entire State	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-1-02-6020	Entire State	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more than seven (7) seconds	NA	3.40	NA	60	NA	204.00	3.40	0.00	
NH	1-Sep-11	AGGR	PO-1-02-6030	Entire State	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-1-02-6050	Entire State	Average Response Time - Due Date Availability	WEB GUI/LSI/W	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-1-03-6020	Entire State	Average Response Time - Address Validation	EDI	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-1-03-6030	Entire State	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	10.95	NA	1308	NA	14,322.00	10.95	0.00	
NH	1-Sep-11	AGGR	PO-1-03-6050	Entire State	Average Response Time - Address Validation	WEB GUI/LSI/W	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-1-04-6020	Entire State	Average Response Time - Product & Service Availability	EDI	Parity with Retail plus not more than seven (7) seconds	NA	10.00	NA	4	NA	40.00	10.00	0.00	
NH	1-Sep-11	AGGR	PO-1-04-6050	Entire State	Average Response Time - Product & Service Availability	WEB GUI/LSI/W	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-1-05-6020	Entire State	Average Response Time - Telephone Number Availability &	EDI	Parity with Retail plus not more than ten (10) seconds	NA	1.00	NA	1	NA	1.00	1.00	0.00	
NH	1-Sep-11	AGGR	PO-1-05-6030	Entire State	Average Response Time - Telephone Number Availability &	CORBA	Parity with Retail plus not more than four (4) seconds	NA	18.63	NA	83	NA	1,546.00	18.63	0.00	
NH	1-Sep-11	AGGR	PO-1-05-6050	Entire State	Average Response Time - Telephone Number Availability &	WEB GUI/LSI/W	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-1-06-6020	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-1-06-6030	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	CORBA	Parity with Retail plus not more than four (4) seconds	NA	7.14	NA	316	NA	2,257.00	7.14	0.00	
NH	1-Sep-11	AGGR	PO-1-06-6050	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-1-07-6020	Entire State	Average Response Time - Rejected Query+	EDI	Parity with Retail plus not more than seven (7) seconds	NA	7.24	NA	25	NA	181.00	7.24	0.00	
NH	1-Sep-11	AGGR	PO-1-07-6030	Entire State	Average Response Time - Rejected Query+	CORBA	Parity with Retail plus not more than four (4) seconds	NA	3.57	NA	1531	NA	5,461.00	3.57	0.00	
NH	1-Sep-11	AGGR	PO-1-07-6050	Entire State	Average Response Time - Rejected Query+	WEB GUI/LSI/W	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-1-08-6020	Entire State	% Timeouts	EDI	Parity with Retail plus not more than seven (7) seconds	NA	3.66	NA	32	NA	117.00	3.66	0.00	
NH	1-Sep-11	AGGR	PO-1-08-6030	Entire State	% Timeouts	CORBA	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-1-08-6050	Entire State	% Timeouts	WEB GUI/LSI/W	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-1-09-6020	Entire State	Parsed CSR	EDI	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-1-09-6030	Entire State	Parsed CSR	CORBA	Parity with Retail plus not more than 10 seconds	NA	3.15	NA	2698	NA	8,492.00	3.15	0.00	
NH	1-Sep-11	AGGR	PO-2-02-6010	Entire State	OSS Interface Availability - Prime-Time	WPTS	Parity with Retail plus not more than 10 seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-2-02-6020	Entire State	OSS Interface Availability - Prime Time	EDI	>= 99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-2-02-6030	Entire State	OSS Interface Availability - Prime Time	CORBA	>=99.5%	NA	100.00	NA	28080	NA	28,080.00	100.00	0.00	
NH	1-Sep-11	AGGR	PO-2-02-6060	Entire State	OSS Interface Availability - Prime Time	Maintenance - Electronic Bonding Interface	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-2-02-6080	Entire State	OSS Interface Availability - Prime Time	Maintenance Web GUI (RETAS) / Pre-ordering/Ordering Web GUI combined	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-2-03-6010	Entire State	OSS Interface Availability - Non-Prime-Time	WPTS	>=99.5%	NA	100.00	NA	28080	NA	28,080.00	100.00	0.00	
NH	1-Sep-11	AGGR	PO-2-03-6020	Entire State	OSS Interface Availability - Non-Prime Time	EDI	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-2-03-6030	Entire State	OSS Interface Availability - Non-Prime Time	CORBA	No Standard	NA	100.00	NA	15120	NA	15,120.00	100.00	0.00	
NH	1-Sep-11	AGGR	PO-2-03-6060	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance - Electronic Bonding Interface	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-2-03-6080	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance Web GUI (RETAS) / Pre-ordering/Ordering Web GUI combined	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-3-02-1000	Entire State	% Answered within 30 Seconds - Ordering	Resale & UNE combined	No Standard	NA	100.00	NA	15120	NA	15,120.00	100.00	0.00	
NH	1-Sep-11	AGGR	PO-3-04-1000	Entire State	% Answered within 30 Seconds - Repair	Resale & UNE combined	80% within 30 Seconds	NA	96.95	NA	1771	NA	1,717.00	96.95	0.00	
NH	1-Sep-11	AGGR	PO-4-01-6622	Entire State	% Change Management Notices Sent on Time	Change Confirmation - Type 2 - Regulatory	80% within 30 Seconds	NA	90.62	NA	8654	NA	7,842.00	90.62	0.00	
NH	1-Sep-11	AGGR	PO-4-01-6661	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 3 - Industry Standard Type 4 FP Originated and	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-4-01-6662	Entire State	% Change Management Notices Sent on Time	Change Confirmation: Type 3 - Industry Standard Type 4 FP Originated and	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-4-01-6671	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 1 - Emergency Maintenance and Type 2 Regulator	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-4-02-6622	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation - Type 2 - Regulatory	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-4-02-6661	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 3 - Industry Standard Type 4 FP Originated and	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-4-02-6662	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation: Type 3 - Industry Standard Type 4 FP Originated and	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-4-02-6671	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 1 - Emergency Maintenance and Type 2 Regulator	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-4-03-6622	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation - Type 2 - Regulatory	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-4-03-6661	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 3 - Industry Standard Type 4 FP Originated and	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-4-03-6662	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation: Type 3 - Industry Standard Type 4 FP Originated and	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-4-03-6671	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 1 - Emergency Maintenance and Type 2 Regulator	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-5-01-6000	Entire State	% On Time Notice of Interface Outage	Systems Metrics	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-6-01-6000	Entire State	Software Validation	Systems Metrics	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-7-01-6000	Entire State	% Software Problem Resolution Timeliness	Systems Metrics	<= 5%	NA	R3	NA	R3	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-7-02-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed	Systems Metrics	>=95%	NA	R3	NA	R3	NA	R3	0.00	0.00	
NH	1-Sep-11	AGGR	PO-7-03-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-7-04-6000	Entire State	Delay Hours - Failed/Rejected Test Deck Transactions -	Systems Metrics	10 days	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-8-01-6000	Entire State	% On Time - Manual Loop Qualification	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PO-8-02-6000	Entire State	% On Time - Engineering Record Request	Systems Metrics	95% within 48 Hours	NA	100.00	NA	12	NA	12.00	100.00	0.00	
NH	1-Sep-11	AGGR	OR-1-02-2320	Entire State	% On Time LSRC - Flow Through	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Sep-11	AGGR	OR-1-02-3140	Entire State	% On Time LSRC - Flow Through	UNE POTS Platform	95% within 2 Hours	NA	100.00	NA	15	NA	15.00	100.00	0.00	
NH	1-Sep-11	AGGR	OR-1-02-3331	Entire State	% On Time LSRC - Flow Through	UNE Loop/Pre-qualified Complex/LNP	95% Within 2 Hours	NA	93.04	NA	115	NA	107.00	93.04	0.00	
NH	1-Sep-11	AGGR	OR-1-04-2210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials DS0	95% within 2 Hours	NA	99.71	NA	342	NA	341.00	99.71	0.00	
NH	1-Sep-11	AGGR	OR-1-04-2211	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials DS1	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-04-2213	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials DS3	95% within 48 Hours	NA	71.43	NA	7	NA	5.00	71.43	0.00	
NH	1-Sep-11	AGGR	OR-1-04-2214	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials (Non DS0, Non DS1 & Non DS3)	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_P ERF	CLEC_ PERF	FRP_D EN	CLEC_DE N	FRP_N UM	CLEC_NUM	DIFFE RENCE	STAN DARD	Z_SC ORE
NH	1-Sep-11	AGGR	OR-1-04-2320	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	97.44	NA	313	NA	305.00	97.44	0.00	
NH	1-Sep-11	AGGR	OR-1-04-2341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-04-3140	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE POTS Platform	95% Within 24 Hours	NA	99.40	NA	168	NA	167.00	99.40	0.00	
NH	1-Sep-11	AGGR	OR-1-04-3210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE Specials DS0	95% within 48 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Sep-11	AGGR	OR-1-04-3331	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours	NA	98.47	NA	1374	NA	1,353.00	98.47	0.00	
NH	1-Sep-11	AGGR	OR-1-04-3340	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-04-3341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-04-3342	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-06-2210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale Specials DS0	95% within five business days	NA	92.86	NA	42	NA	39.00	92.86	0.00	
NH	1-Sep-11	AGGR	OR-1-06-2211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale Specials DS1	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-06-2213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale Specials DS3	95% within five business days	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Sep-11	AGGR	OR-1-06-2214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale Specials (Non DS0, Non DS1 & Non DS3)	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-06-2320	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-06-2341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-06-3140	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE POTS Platform	95% Within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-06-3210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE Specials DS0	95% within five business days	NA	83.33	NA	6	NA	5.00	83.33	0.00	
NH	1-Sep-11	AGGR	OR-1-06-3211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE Specials DS1	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-06-3213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE Specials DS3	95% within five business days	NA	94.44	NA	36	NA	34.00	94.44	0.00	
NH	1-Sep-11	AGGR	OR-1-06-3214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE Specials (Non DS0, Non DS1 & Non DS3)	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-06-3331	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE Loop/Pre-qualified Complex/LNP	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-06-3341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-06-3342	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-08-3210	Entire State	% On Time ASRC - No Facility Check (Fax/Mail)	UNE Specials DS0	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-10-3210	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS0	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-10-3211	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS1	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-10-3213	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS3	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-10-3214	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials (Non DS0, Non DS1 & Non DS3)	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-12-5020	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (<= 192 Forecasted Trunks)	95% on time 10 Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-12-5030	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (> 192 and Unforecasted Trunks and Projects	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-13-5000	Entire State	% On Time Design Layout Record (DLR)	Interconnection Trunks (CLEC)	95% on time 10 Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-19-5020	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (<= 192 Trunks)	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-1-19-5030	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (> 192 Trunks)	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-02-2320	Entire State	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qualified Complex	95% within 2 Hours	NA	97.44	NA	234	NA	228.00	97.44	0.00	
NH	1-Sep-11	AGGR	OR-2-02-3140	Entire State	% On Time LSR Reject (Flow-Through)	UNE POTS Platform	95% Within 2 Hours	NA	100.00	NA	171	NA	171.00	100.00	0.00	
NH	1-Sep-11	AGGR	OR-2-02-3331	Entire State	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 2 Hours	NA	100.00	NA	76	NA	76.00	100.00	0.00	
NH	1-Sep-11	AGGR	OR-2-04-2200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	Resale Specials	95% within 48 Hours	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Sep-11	AGGR	OR-2-04-2320	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-04-2341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-04-3140	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE POTS Platform	95% Within 24 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-04-3200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE Specials	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-04-3331	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-04-3340	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-04-3341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-04-3342	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-06-2200	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	Resale Specials	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-06-2320	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-06-2341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-06-3140	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE POTS Platform	95% Within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-06-3210	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials DS0	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-06-3211	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials DS1	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-06-3213	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials DS3	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-06-3214	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials (Non DS0 Non DS1 & Non DS3)	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-06-3331	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Loop/Pre-qualified Complex/LNP	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-06-3341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-06-3342	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-08-3200	Entire State	% On Time Reject - No Facility Check (Fax)	UNE Specials	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-10-3200	Entire State	% On Time Reject - Facility Check (Fax)	UNE Specials	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-12-5020	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (<= 192 Forecasted Trunks)	95% on time less than or equal to seven (7) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-2-12-5030	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (> 192 and Unforecasted Trunks and Projects	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-3-01-2000	Entire State	% Rejects	Resale	No Standard	NA	36.50	NA	685	NA	250.00	36.50	0.00	
NH	1-Sep-11	AGGR	OR-3-01-3000	Entire State	% Rejects	UNE	No Standard	NA	18.19	NA	775	NA	141.00	18.19	0.00	
NH	1-Sep-11	AGGR	OR-3-02-1000	Entire State	% LSR Resubmission Not Rejected	Resale & UNE combined (EDI)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-4-11-1000	Entire State	% Completed orders with neither a PCN nor BCN sent	Resale & UNE combined (EDI)	0.25% of PONs that received neither a PCN nor a BCN within two	NA	0.00	NA	2003	NA	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	OR-4-16-1000	Entire State	% Provisioning Completion Notifiers sent within one (1) Business	Resale & UNE combined (EDI)	95% of PCNs sent within one (1) business day	NA	99.60	NA	1992	NA	1,984.00	99.60	0.00	

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_P ERF	CLEC_PERF	FRP_D EN	CLEC_DE N	FRP_N UM	CLEC_NUM	DIFFE RENCE	STAN DARD	Z_SC ORE
NH	1-Sep-11	AGGR	OR-4-17-1000	Entire State	% Billing Completion Notifiers sent on time	Resale & UNE combined (EDI)	95.50%	NA	97.90	NA	2002	NA	1,960.00	97.90	0.00	
NH	1-Sep-11	AGGR	OR-5-01-2000	Entire State	% Flow Through - Total	Resale	No Standard Developed	NA	86.67	NA	180	NA	156.00	86.67	0.00	
NH	1-Sep-11	AGGR	OR-5-01-3112	Entire State	% Flow Through - Total	UNE POTS - Loop	No Standard Developed	NA	98.41	NA	251	NA	247.00	98.41	0.00	
NH	1-Sep-11	AGGR	OR-5-01-3121	Entire State	% Flow Through - Total	UNE POTS - Other	No Standard Developed	NA	90.85	NA	164	NA	149.00	90.85	0.00	
NH	1-Sep-11	AGGR	OR-5-01-3140	Entire State	% Flow Through - Total	UNE POTS Platform	No Standard Developed	NA	80.10	NA	201	NA	161.00	80.10	0.00	
NH	1-Sep-11	AGGR	OR-5-03-2000	Entire State	% Flow Through Achieved	Resale	95% for % flow-through achieved	NA	86.67	NA	180	NA	156.00	86.67	0.00	
NH	1-Sep-11	AGGR	OR-5-03-3112	Entire State	% Flow Through Achieved	UNE POTS - Loop	95% for % flow through achieved	NA	98.41	NA	251	NA	247.00	98.41	0.00	
NH	1-Sep-11	AGGR	OR-5-03-3121	Entire State	% Flow Through Achieved	UNE POTS - Other	95% for % flow through achieved	NA	90.85	NA	164	NA	149.00	90.85	0.00	
NH	1-Sep-11	AGGR	OR-6-01-1000	Entire State	% Flow Through Achieved	UNE POTS Platform	95% for % flow through achieved	NA	80.10	NA	201	NA	161.00	80.10	0.00	
NH	1-Sep-11	AGGR	OR-6-03-2000	Entire State	% Service Order Accuracy	Resale and UNE Loop/Complex/LNP (combined)	95% Orders without FairPoint Errors	NA	73.68	NA	19	NA	14.00	73.68	0.00	
NH	1-Sep-11	AGGR	OR-6-03-3140	Entire State	% Accuracy - LSRC	Resale	not more than 5% of LSRCs resent due to FairPoint error	NA	0.25	NA	398	NA	1.00	0.25	0.00	
NH	1-Sep-11	AGGR	OR-6-03-3331	Entire State	% Accuracy - LSRC	UNE POTS Platform	not more than 5% of LSRCs resent due to FairPoint error	NA	0.00	NA	270	NA	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	OR-6-04-1040	Entire State	% Accuracy - Directory Listing	UNE Loop/Complex/LNP	not more than 5% of LSRCs resent due to FairPoint error	NA	0.00	NA	134	NA	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	OR-7-01-2000	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	All Directory Listings (combined Stand-alone and other)	95% orders without Verizon errors	NA	98.77	NA	162	NA	160.00	98.77	0.00	
NH	1-Sep-11	AGGR	OR-7-01-3140	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	Resale	95%	NA	27.40	NA	281	NA	77.00	27.40	0.00	
NH	1-Sep-11	AGGR	OR-7-01-3331	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE POTS Platform	95%	NA	27.48	NA	262	NA	72.00	27.48	0.00	
NH	1-Sep-11	AGGR	OR-8-01-2000	Entire State	% Acknowledgements on Time	UNE Loop	95%	NA	8.83	NA	351	NA	31.00	8.83	0.00	
NH	1-Sep-11	AGGR	OR-8-01-3000	Entire State	% Acknowledgements on Time	Resale	95% within two (2) hours	NA	96.44	NA	393	NA	379.00	96.44	0.00	
NH	1-Sep-11	AGGR	OR-9-01-2000	Entire State	% Acknowledgement Completeness	UNE	95% within two (2) hours	NA	99.50	NA	794	NA	790.00	99.50	0.00	
NH	1-Sep-11	AGGR	OR-9-01-3000	Entire State	% Acknowledgement Completeness	Resale	99%	NA	84.69	NA	431	NA	365.00	84.69	0.00	
NH	1-Sep-11	AGGR	OR-10-01-1000	Entire State	% of PON Exceptions Resolved Within Three (3) Business Days	UNE	99%	NA	98.74	NA	795	NA	785.00	98.74	0.00	
NH	1-Sep-11	AGGR	OR-10-02-1000	Entire State	% of PON Exceptions Resolved Within Ten (10) Business Days	Resale & UNE combined	95% resolved within three (3) Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-11-01-1130	Entire State	% Resale/UNE-P Provider Notifications in Days	Resale & UNE combined	99% resolved within ten (10) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	OR-13-01-3523	Entire State	% of Large Job Hot Cut Project Negotiations Completed	Resale & UNE-P combined	95% in two (2) Calendar Days	NA	91.47	NA	258	NA	236.00	91.47	0.00	
NH	1-Sep-11	AGGR	PR-1-01-2110	Entire State	Average Interval Offered - Total No Dispatch	UNE Loop - Large Job Hot Cut	98% within four business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-1-01-2120	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Business	Parity with FP Retail	0.74	2.00	981	35	722	70.00	1.26	0.00	-1.71
NH	1-Sep-11	AGGR	PR-1-01-2341	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Residence	Parity with FP Retail	1.07	1.75	3889	4	4144	7.00	0.68	0.00	
NH	1-Sep-11	AGGR	PR-1-01-3140	Entire State	Average Interval Offered - Total No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	2.00	NA	2	NA	4	NA	-2.00	0.00	
NH	1-Sep-11	AGGR	PR-1-01-3341	Entire State	Average Interval Offered - Total No Dispatch	UNE POTS Platform	Parity With FP Retail	1.00	1.98	4870	188	4866	373.00	0.98	0.00	-0.53
NH	1-Sep-11	AGGR	PR-1-01-3342	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	2.00	NA	2	NA	4	NA	-2.00	0.00	
NH	1-Sep-11	AGGR	PR-1-01-3343	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	5.13	NA	23	NA	118.00	5.13	0.00	
NH	1-Sep-11	AGGR	PR-1-01-3345	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-1-02-2341	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-1-02-3341	Entire State	Average Interval Offered - Total Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	6.00	NA	2	NA	12	NA	-6.00	0.00	
NH	1-Sep-11	AGGR	PR-1-02-3342	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	6.00	NA	2	NA	12	NA	-6.00	0.00	
NH	1-Sep-11	AGGR	PR-1-02-3343	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	5.08	NA	39	NA	198.00	5.08	0.00	
NH	1-Sep-11	AGGR	PR-1-02-3345	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-1-03-2110	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-1-03-2120	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Business	Parity with FP Retail	4.47	3.57	252	7	1127	25.00	-0.90	0.00	0.87
NH	1-Sep-11	AGGR	PR-1-03-3112	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Residence	Parity with FP Retail	4.34	NA	406	NA	1764	NA	-4.34	0.00	
NH	1-Sep-11	AGGR	PR-1-03-3140	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Loop	Parity with FP Retail	4.39	5.41	658	39	2891	211.00	1.02	0.00	-1.66
NH	1-Sep-11	AGGR	PR-1-04-2100	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Platform	Parity With FP Retail	4.39	4.11	658	19	2891	78.00	-0.29	0.00	-0.92
NH	1-Sep-11	AGGR	PR-1-04-3112	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	Resale POTS	Parity with FP Retail	9.83	13.50	12	2	118	27.00	3.67	0.00	
NH	1-Sep-11	AGGR	PR-1-04-3140	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Loop	Parity with FP Retail	9.83	11.67	12	3	118	35.00	1.83	0.00	
NH	1-Sep-11	AGGR	PR-1-05-2100	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Platform	Parity With FP Retail	9.83	0.00	12	1	118	0.00	-9.83	0.00	
NH	1-Sep-11	AGGR	PR-1-05-3112	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	Resale POTS	Parity with FP Retail	6.50	NA	2	NA	13	NA	-6.50	0.00	
NH	1-Sep-11	AGGR	PR-1-05-3140	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Loop	Parity with FP Retail	6.50	NA	2	NA	13	NA	-6.50	0.00	
NH	1-Sep-11	AGGR	PR-1-06-2210	Entire State	Average Interval Offered - Specials DS0	UNE POTS Platform	Parity With FP Retail	6.50	19.00	2	1	13	19.00	12.50	0.00	
NH	1-Sep-11	AGGR	PR-1-06-3210	Entire State	Average Interval Offered - Specials DS0	Resale DS0	Parity with FP Retail	5.75	NA	4	NA	23	NA	-5.75	0.00	
NH	1-Sep-11	AGGR	PR-1-07-2211	Entire State	Average Interval Offered - Specials DS1	UNE DS0	Parity with FP Retail	5.75	NA	4	NA	23	NA	-5.75	0.00	
NH	1-Sep-11	AGGR	PR-1-07-3211	Entire State	Average Interval Offered - Specials DS1	Resale DS1	Parity with FP Retail	7.10	NA	51	NA	362	NA	-7.10	0.00	
NH	1-Sep-11	AGGR	PR-1-08-2213	Entire State	Average Interval Offered - Specials DS3	UNE DS1	Parity with FP Retail	7.10	9.98	51	56	362	559.00	2.88	0.00	-2.40
NH	1-Sep-11	AGGR	PR-1-08-3213	Entire State	Average Interval Offered - Specials DS3	Resale DS3	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-1-09-3511	Entire State	Average Interval Offered - Total	UNE DS3	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-1-09-3512	Entire State	Average Interval Offered - Total	UNE EEL Backbone	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-1-09-3530	Entire State	Average Interval Offered - Total	UNE EEL Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-1-09-5020	Entire State	Average Interval Offered - Total	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-1-09-5030	Entire State	Average Interval Offered - Total	Interconnection Trunks ((CLEC) <= 192 Trunks)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-1-12-2103	Entire State	Average Interval Offered - Disconnects	Interconnection Trunks ((CLEC) > 192 and Unforecasted Trunks)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-1-12-2200	Entire State	Average Interval Offered - Disconnects	Resale POTS/Complex	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-1-12-3133	Entire State	Average Interval Offered - Disconnects	Resale Specials	Parity with FP Retail	3.90	3.44	42	16	164	55.00	-0.47	0.00	3.24
NH	1-Sep-11	AGGR	PR-1-12-3200	Entire State	Average Interval Offered - Disconnects	UNE POTS & Complex	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-1-13-3525	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE Specials	Parity with FP Retail	3.90	5.29	42	89	164	471.00	1.39	0.00	-0.74
						UNE POTS Loop - Batch Hot Cut (all line size)	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_P ERF	CLEC_ PERF	FRP_D EN	CLEC_DE N	FRP_N UM	CLEC_NUM	DIFFE RENCE	STAN DARD	Z_SC ORE
NH	1-Sep-11	AGGR	PR-1-13-3529	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Basic Hot Cut (21 lines and greater)	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-3-01-2100	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No	Resale POTS	Parity with FP Retail	59.39	14.29	490	7	291	1.00	-45.10	0.00	-2.89
NH	1-Sep-11	AGGR	PR-3-01-3140	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No	UNE POTS Platform	Parity with FP Retail	59.39	61.84	490	76	291	47.00	2.45	0.00	0.27
NH	1-Sep-11	AGGR	PR-3-03-3343	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-3-03-3343a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No	UNE 2-Wire xDSL - Line Sharing	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-3-03-3345	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-3-03-3345a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No	UNE 2-Wire xDSL - Line Splitting	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-3-06-2100	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	20.53	16.67	570	6	117	1.00	-3.86	0.00	-0.67
NH	1-Sep-11	AGGR	PR-3-06-3113	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	20.53	18.92	570	37	117	7.00	-1.61	0.00	-0.41
NH	1-Sep-11	AGGR	PR-3-06-3140	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	20.53	6.25	570	16	117	1.00	-14.28	0.00	-1.94
NH	1-Sep-11	AGGR	PR-3-08-3534	Entire State	% Completed in five (5) days - No Dispatch	UNE Basic Hot Cut Loops (1-10 lines)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-3-09-2100	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	84.62	84.62	1060	13	897	11.00	-0.01	0.00	-0.46
NH	1-Sep-11	AGGR	PR-3-09-3113	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	84.62	81.08	1060	37	897	30.00	-3.54	0.00	-0.83
NH	1-Sep-11	AGGR	PR-3-09-3140	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	84.62	84.78	1060	92	897	78.00	0.16	0.00	0.14
NH	1-Sep-11	AGGR	PR-3-10-3341	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-3-10-3342	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire xDSL Loops	95%	NA	97.87	NA	47	NA	46.00	97.87	0.00	
NH	1-Sep-11	AGGR	PR-3-11-3528	Entire State	% Completed in 10 Business Days	UNE POTS Loop Basic Hot Cut (11 to 20 lines)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-3-12-3531	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (1-5 lines)	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-3-12-3532	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (6 or more lines)	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-3-13-3531	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (1-5 lines)	98%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-3-13-3532	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (6 or more lines)	98%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-01-2210	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS0	Parity with FP Retail	50.00	NA	4	NA	2	NA	-50.00	0.00	
NH	1-Sep-11	AGGR	PR-4-01-2211	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS1	Parity with FP Retail	24.39	NA	41	NA	10	NA	-24.39	0.00	
NH	1-Sep-11	AGGR	PR-4-01-2213	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS3	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-01-3210	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials (Non DS0, Non DS1 & Non DS3)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-01-3211	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS0	Parity with FP Retail	50.00	NA	4	NA	2	NA	-50.00	0.00	
NH	1-Sep-11	AGGR	PR-4-01-3213	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS1	Parity with FP Retail	24.39	2.22	41	45	10	1.00	-22.17	0.00	2.85
NH	1-Sep-11	AGGR	PR-4-01-3214	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS3	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-01-3510	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials (Non DS0, Non DS1 & Non DS3)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-01-3530	Entire State	% Missed Appointment - FairPoint - Total	UNE EEL	Parity with FP Retail	24.39	NA	41	NA	10	NA	-24.39	0.00	
NH	1-Sep-11	AGGR	PR-4-02-2100	Entire State	Average Delay Days - Total	UNE IOF	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-02-2200	Entire State	Average Delay Days - Total	Resale POTS	Parity with FP Retail	2.62	1.43	227	7	595	10.00	-1.19	3.09	1.19
NH	1-Sep-11	AGGR	PR-4-02-2341	Entire State	Average Delay Days - Total	Resale Specials	Parity with FP Retail	2.08	NA	12	NA	25	NA	-2.08	1.68	
NH	1-Sep-11	AGGR	PR-4-02-3100	Entire State	Average Delay Days - Total	Resale 2-Wire Digital Services	Parity with FP Retail	4.67	NA	3	NA	14	NA	-4.67	1.15	
NH	1-Sep-11	AGGR	PR-4-02-3200	Entire State	Average Delay Days - Total	UNE POTS	Parity with FP Retail	2.62	2.17	227	18	595	39.00	-0.45	3.09	0.58
NH	1-Sep-11	AGGR	PR-4-02-3341	Entire State	Average Delay Days - Total	UNE Specials	Parity with FP Retail	2.08	3.00	12	1	25	3.00	0.92	1.68	
NH	1-Sep-11	AGGR	PR-4-02-3342	Entire State	Average Delay Days - Total	UNE 2-Wire Digital Services	Parity with FP Retail	4.67	NA	3	NA	14	NA	-4.67	1.15	
NH	1-Sep-11	AGGR	PR-4-02-3343	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL Loops	Parity with FP Retail	1.00	3.80	2	5	2	19.00	2.80	0.00	
NH	1-Sep-11	AGGR	PR-4-02-3345	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-02-3510	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-02-3530	Entire State	Average Delay Days - Total	UNE EEL	Parity with FP Retail	2.30	NA	10	NA	23	NA	-2.30	1.77	
NH	1-Sep-11	AGGR	PR-4-02-5000	Entire State	Average Delay Days - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-03-2100	Entire State	% Missed Appointment - Customer	Interconnection Trunks (CLEC)	None: Analysis Only	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-03-2200	Entire State	% Missed Appointment - Customer	Resale POTS	No Standard	NA	14.89	NA	47	NA	7.00	14.89	0.00	
NH	1-Sep-11	AGGR	PR-4-03-2341	Entire State	% Missed Appointment - Customer	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-03-3100	Entire State	% Missed Appointment - Customer	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-03-3200	Entire State	% Missed Appointment - Customer	UNE POTS	No Standard	NA	7.26	NA	248	NA	18.00	7.26	0.00	
NH	1-Sep-11	AGGR	PR-4-03-3341	Entire State	% Missed Appointment - Customer	UNE Specials	No Standard	NA	2.22	NA	45	NA	1.00	2.22	0.00	
NH	1-Sep-11	AGGR	PR-4-03-3342	Entire State	% Missed Appointment - Customer	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-03-3343	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL Loops	No Standard	NA	8.77	NA	57	NA	5.00	8.77	0.00	
NH	1-Sep-11	AGGR	PR-4-03-3345	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-03-3510	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-03-3530	Entire State	% Missed Appointment - Customer	UNE EEL	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-03-5000	Entire State	% Missed Appointment - Customer	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-04-2100	Entire State	% Missed Appointment - FairPoint - Dispatch	Interconnection Trunks (CLEC)	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-04-2341	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale POTS	Parity with FP Retail	14.05	18.18	776	11	109	2.00	4.14	0.00	-0.87
NH	1-Sep-11	AGGR	PR-4-04-3113	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	100.00	NA	2	NA	2	NA	-100.00	0.00	
NH	1-Sep-11	AGGR	PR-4-04-3140	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Loop New	Parity with FP Retail	14.05	10.00	776	40	109	4.00	-4.05	0.00	0.45
NH	1-Sep-11	AGGR	PR-4-04-3341	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Platform	Parity with FP Retail	14.05	9.52	776	21	109	2.00	-4.52	0.00	0.20
NH	1-Sep-11	AGGR	PR-4-04-3343	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	100.00	NA	2	NA	2	NA	-100.00	0.00	
NH	1-Sep-11	AGGR	PR-4-04-3345	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-04-3345a	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-05-2100	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale POTS	Parity with FP Retail	2.52	11.11	4676	36	118	4.00	8.59	0.00	-2.86
NH	1-Sep-11	AGGR	PR-4-05-2341	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	100.00	NA	1	NA	1	NA	-100.00	0.00	

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_P ERF	CLEC_ PERF	FRP_D EN	CLEC_DE N	FRP_N UM	CLEC_NUM	DIFFE RENCE	STAN DARD	Z_SC ORE
NH	1-Sep-11	AGGR	PR-4-05-3113	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Loop New	Parity with FP Retail	2.52	NA	4676	NA	118	NA	-2.52	0.00	
NH	1-Sep-11	AGGR	PR-4-05-3140	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Platform	Parity with FP Retail	2.52	5.49	4676	182	118	10.00	2.97	0.00	-2.41
NH	1-Sep-11	AGGR	PR-4-05-3341	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	100.00	NA	1	NA	1	NA	-100.00	0.00	
NH	1-Sep-11	AGGR	PR-4-05-3343	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-05-3345	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-07-3540	Entire State	% On Time Performance - LNP Only	UNE LNP	95% on time	NA	98.31	NA	1184	NA	1,164.00	98.31	0.00	
NH	1-Sep-11	AGGR	PR-4-08-2200	Entire State	% Missed Appointment - Customer - Due to Late Order	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-08-2341	Entire State	% Missed Appointment - Customer - Due to Late Order	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-08-3200	Entire State	% Missed Appointment - Customer - Due to Late Order	UNE Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-08-3341	Entire State	% Missed Appointment - Customer - Due to Late Order	UNE 2-Wire Digital Services	No Standard	NA	0.00	NA	45	NA	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-08-3342	Entire State	% Missed Appointment - Customer - Due to Late Order	UNE 2-Wire xDSL Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-14-3342	Entire State	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loops	95% on time	NA	0.00	NA	57	NA	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	PR-4-15-5000	Entire State	% On Time Provisioning - Trunks	UNE 2-Wire xDSL Loops	95% on time	NA	94.64	NA	56	NA	53.00	94.64	0.00	
NH	1-Sep-11	AGGR	PR-5-01-2100	Entire State	% Missed Appointment - FairPoint - Facilities	Interconnection Trunks (CLEC)	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-5-01-2200	Entire State	% Missed Appointment - FairPoint - Facilities	Resale POTS	Parity with FP Retail	1.03	0.00	776	11	8	0.00	-1.03	0.00	1.24
NH	1-Sep-11	AGGR	PR-5-01-2341	Entire State	% Missed Appointment - FairPoint - Facilities	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	46	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-5-01-3112	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Loop	Parity with FP Retail	50.00	NA	2	NA	1	NA	-50.00	0.00	
NH	1-Sep-11	AGGR	PR-5-01-3140	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Platform	Parity With FP Retail	1.03	0.00	776	42	8	0.00	-1.03	0.00	0.40
NH	1-Sep-11	AGGR	PR-5-01-3200	Entire State	% Missed Appointment - FairPoint - Facilities	UNE Specials	Parity with FP Retail	1.03	0.00	776	21	8	0.00	-1.03	0.00	0.87
NH	1-Sep-11	AGGR	PR-5-01-3341	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	2.22	46	45	0	1.00	2.22	0.00	-5.00
NH	1-Sep-11	AGGR	PR-5-01-3342	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL Loops	Parity with FP Retail	50.00	NA	2	NA	1	NA	-50.00	0.00	
NH	1-Sep-11	AGGR	PR-5-01-3343	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	3.12	0.00	1475	39	46	0.00	-3.12	0.00	0.54
NH	1-Sep-11	AGGR	PR-5-01-3345	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-5-01-5000	Entire State	% Missed Appointment - FairPoint - Facilities	Interconnection Trunks (CLEC)	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-5-02-2100	Entire State	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-5-02-2200	Entire State	% Orders Held for Facilities > 15 Days	Resale Specials	Parity with FP Retail	0.00	0.00	776	11	0	0.00	0.00	0.00	5.00
NH	1-Sep-11	AGGR	PR-5-02-2341	Entire State	% Orders Held for Facilities > 15 Days	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	46	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-5-02-3112	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-5-02-3140	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Parity with FP Retail	0.00	0.00	776	42	0	0.00	0.00	0.00	5.00
NH	1-Sep-11	AGGR	PR-5-02-3200	Entire State	% Orders Held for Facilities > 15 Days	UNE Specials	Parity With FP Retail	0.00	0.00	776	21	0	0.00	0.00	0.00	5.00
NH	1-Sep-11	AGGR	PR-5-02-3341	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	46	45	0	0.00	0.00	0.00	5.00
NH	1-Sep-11	AGGR	PR-5-02-3342	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-5-02-3343	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	0.14	0.00	1475	39	2	0.00	-0.14	0.00	1.64
NH	1-Sep-11	AGGR	PR-5-02-3345	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-5-02-5000	Entire State	% Orders Held for Facilities > 15 Days	Interconnection Trunks (CLEC)	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-5-03-5000	Entire State	% Orders Held for Facilities > 60 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-5-04-3112	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to	UNE POTS Loop	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-5-04-3200	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to	UNE Specials	No Standard	NA	0.00	NA	49	NA	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	PR-5-04-3341	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to	UNE 2-Wire Digital Services	No Standard	NA	0.00	NA	34	NA	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	PR-5-04-3342	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to	UNE 2-Wire xDSL Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-6-01-2100	Entire State	% Installation Troubles reported within 30 Days	Resale POTS	No Standard	NA	1.61	NA	62	NA	1.00	1.61	0.00	
NH	1-Sep-11	AGGR	PR-6-01-2200	Entire State	% Installation Troubles reported within 30 Days	Resale Specials	Parity with FP Retail for Found Troubles	7.74	11.43	1603	35	124	4.00	3.69	0.00	-1.12
NH	1-Sep-11	AGGR	PR-6-01-2341	Entire State	% Installation Troubles reported within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail for Found Troubles	0.00	NA	19	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-6-01-3113	Entire State	% Installation Troubles reported within 30 Days	UNE POTS - Loop - New	Parity with FP Retail for Found Troubles	0.00	NA	6	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-6-01-3140	Entire State	% Installation Troubles reported within 30 Days	UNE POTS Platform	Parity with FP Retail for Found Troubles	4.05	0.00	888	88	36	0.00	-4.05	0.00	1.86
NH	1-Sep-11	AGGR	PR-6-01-3200	Entire State	% Installation Troubles reported within 30 Days	UNE Specials	Parity With FP Retail For Found Troubles	7.67	2.35	1603	170	123	4.00	-5.32	0.00	2.66
NH	1-Sep-11	AGGR	PR-6-01-3341	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire Digital Services	Parity with FP Retail for Found Troubles	0.00	0.00	19	62	0	0.00	0.00	0.00	5.00
NH	1-Sep-11	AGGR	PR-6-01-3342	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail for Found Troubles	4.05	NA	888	NA	36	NA	-4.05	0.00	
NH	1-Sep-11	AGGR	PR-6-01-3343	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with FP Retail for Found Troubles	4.05	0.00	888	70	36	0.00	-4.05	0.00	1.54
NH	1-Sep-11	AGGR	PR-6-01-3345	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-6-01-5000	Entire State	% Installation Troubles reported within 30 Days	Interconnection Trunks (CLEC)	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-6-02-3520	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop Basic Hot Cut (all line size)	Parity with FP Retail for Found Troubles	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-6-02-3523	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Large Job Hot Cut (all line size)	2%	NA	0.00	NA	86	NA	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	PR-6-02-3525	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Batch Hot Cut (all line size)	2%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-6-03-2100	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale POTS	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-6-03-2200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale Specials	No Standard	NA	5.71	NA	35	NA	2.00	5.71	0.00	
NH	1-Sep-11	AGGR	PR-6-03-2341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-6-03-3112	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-6-03-3140	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Platform	No Standard	NA	0.00	NA	88	NA	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	PR-6-03-3200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE Specials	No Standard	NA	0.59	NA	170	NA	1.00	0.59	0.00	
NH	1-Sep-11	AGGR	PR-6-03-3341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire Digital Services	No Standard	NA	0.00	NA	62	NA	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	PR-6-03-3342	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-6-03-3343	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	0.00	NA	70	NA	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	PR-6-03-3345	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_P ERF	CLEC_PERF	FRP_D EN	CLEC_DE N	FRP_N UM	CLEC_NUM	DIFFE RENCE	STAN DARD	Z_SC ORE
NH	1-Sep-11	AGGR	PR-6-03-5000	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Interconnection Trunks (CLEC)	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-8-01-2100	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale POTS	Parity with FairPoint Retail	2.00	12.77	5452	47	109	6.00	10.77	0.00	-3.91
NH	1-Sep-11	AGGR	PR-8-01-2200	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale Specials	Parity with FairPoint Retail	13.04	0.00	46	0	6	1.00	-13.04	0.00	
NH	1-Sep-11	AGGR	PR-8-01-2341	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	100.00	NA	3	NA	3	NA	-100.00	0.00	
NH	1-Sep-11	AGGR	PR-8-01-3100	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE POTS	Parity with FairPoint Retail	2.00	2.02	5452	248	109	5.00	0.02	0.00	-0.31
NH	1-Sep-11	AGGR	PR-8-01-3200	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with FairPoint Retail	13.04	4.44	46	45	6	2.00	-8.60	0.00	1.08
NH	1-Sep-11	AGGR	PR-8-01-3341	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital Services	Parity with FairPoint Retail	100.00	NA	3	NA	3	NA	-100.00	0.00	
NH	1-Sep-11	AGGR	PR-8-01-3342	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.00	0.00	4	57	0	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	PR-8-01-3345	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-8-01-3510	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-8-01-3530	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE EEL	Parity with FairPoint Retail	12.20	0.00	41	0	5	1.00	-12.20	0.00	
NH	1-Sep-11	AGGR	PR-8-01-5000	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE IOF	Parity with FairPoint Retail	100.00	NA	1	NA	1	NA	-100.00	0.00	
NH	1-Sep-11	AGGR	PR-8-02-2100	Entire State	Percent Open Orders in a Hold Status > 90 Days	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-8-02-2200	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale POTS	Parity with FairPoint Retail	1.87	10.64	5452	47	102	5.00	8.77	0.00	-3.47
NH	1-Sep-11	AGGR	PR-8-02-2341	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale Specials	Parity with FairPoint Retail	2.17	NA	46	NA	1	NA	-2.17	0.00	
NH	1-Sep-11	AGGR	PR-8-02-3100	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	100.00	NA	3	NA	3	NA	-100.00	0.00	
NH	1-Sep-11	AGGR	PR-8-02-3200	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE POTS	Parity with FairPoint Retail	1.87	1.61	5452	248	102	4.00	-0.26	0.00	0.02
NH	1-Sep-11	AGGR	PR-8-02-3341	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE Specials	Parity with FairPoint Retail	2.17	2.22	46	45	1	1.00	0.05	0.00	-0.70
NH	1-Sep-11	AGGR	PR-8-02-3342	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital Services	Parity with FairPoint Retail	100.00	NA	3	NA	3	NA	-100.00	0.00	
NH	1-Sep-11	AGGR	PR-8-02-3343	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.00	0.00	4	57	0	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	PR-8-02-3345	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-8-02-3510	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-8-02-3530	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE EEL	Parity with FairPoint Retail	2.44	0.00	41	0	1	1.00	-2.44	0.00	
NH	1-Sep-11	AGGR	PR-8-02-5000	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE IOF	Parity with FairPoint Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-9-01-3520	Entire State	% On Time Performance - Hot Cut	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-9-01-3523	Entire State	% On Time Performance - Hot Cut	UNE Loop - Basic Hot Cut (all line size)	95% Completed Within Window	NA	100.00	NA	20	NA	20.00	100.00	0.00	
NH	1-Sep-11	AGGR	PR-9-01-3525	Entire State	% On Time Performance - Hot Cut	UNE Loop - Large Job Hot Cut (all line size)	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-9-04-3525	Entire State	% On Time Batch Due Date	UNE Loop - Batch Hot Cut Loop (all line size)	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	PR-9-08-3533	Entire State	Average Duration of Hot Cut Installation Troubles	UNE Loop - Batch Hot Cut	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-1-01-6050	Entire State	Average Response Time - Create Trouble	UNE POTS - Loop - Hot Cut Total	Parity with FairPoint Retail	18.11	NA	166	NA	3006	NA	-18.11	0.00	
NH	1-Sep-11	AGGR	MR-1-02-6050	Entire State	Average Response Time - Status Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	1.37	9.12	19060	3493	26191	31,850.00	7.74	0.00	5.00
NH	1-Sep-11	AGGR	MR-1-03-6050	Entire State	Average Response Time - Modify Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.29	0.13	177266	29995	51868	3,962.00	-0.16	0.00	5.00
NH	1-Sep-11	AGGR	MR-1-04-6050	Entire State	Average Response Time - Request Cancellation of Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	1.22	28.26	7541	644	9232	18,202.00	27.04	0.00	5.00
NH	1-Sep-11	AGGR	MR-1-05-6050	Entire State	Average Response Time - Request Cancellation of Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	1.32	67.17	709	18	936	1,209.00	65.85	0.00	5.00
NH	1-Sep-11	AGGR	MR-1-06-6050	Entire State	Average Response Time - Trouble Report History (by TN/Circuit)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-1-07-6060	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	EBTA	Parity with Retail plus not more than four (4) seconds	NA	327.37	NA	961	NA	314,600.00	327.37	0.00	
NH	1-Sep-11	AGGR	MR-1-07-6095	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	TAXI	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-1-08-6060	Entire State	% On-Time - Create Trouble	EBTA	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-1-08-6095	Entire State	% On-Time - Create Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-1-09-6060	Entire State	% On-Time - Status Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-1-09-6095	Entire State	% On-Time - Status Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-1-10-6060	Entire State	% On-Time - Status Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-1-10-6095	Entire State	% On-Time - Modify Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-1-11-6060	Entire State	% On-Time - Modify Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-1-11-6095	Entire State	% On-Time - Request Cancellation of Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-1-12-6060	Entire State	% On-Time - Request Cancellation of Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-1-12-6095	Entire State	% On-Time - Test Trouble (POTS Only)	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-1-12-6095	Entire State	% On-Time - Test Trouble (POTS Only)	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-2-01-2200	Entire State	Network Trouble Report Rate	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-2-01-3200	Entire State	Network Trouble Report Rate	Resale Specials	Parity with FairPoint Retail	0.00	0.00	30022	705	107	3.00	0.00	0.00	-0.69
NH	1-Sep-11	AGGR	MR-2-01-5000	Entire State	Network Trouble Report Rate	UNE Specials	Parity with FairPoint Retail	0.00	0.02	30022	3944	107	98.00	0.02	0.00	-5.00
NH	1-Sep-11	AGGR	MR-2-02-2100	Entire State	Network Trouble Report Rate - Loop	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-2-02-2341	Entire State	Network Trouble Report Rate - Loop	Resale POTS	Parity with FairPoint Retail	0.01	0.01	255072	5928	3777	38.00	-0.01	0.00	5.00
NH	1-Sep-11	AGGR	MR-2-02-3112	Entire State	Network Trouble Report Rate - Loop	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	2383	386	3	1.00	0.00	0.00	-1.31
NH	1-Sep-11	AGGR	MR-2-02-3140	Entire State	Network Trouble Report Rate - Loop	UNE POTS Loop	Parity with FairPoint Retail	0.01	0.01	255072	26139	3777	219.00	-0.01	0.00	5.00
NH	1-Sep-11	AGGR	MR-2-02-3341	Entire State	Network Trouble Report Rate - Loop	UNE POTS Platform	Parity With FairPoint Retail	0.01	0.01	255072	22633	3777	169.00	-0.01	0.00	5.00
NH	1-Sep-11	AGGR	MR-2-02-3342	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	0.01	0.01	255390	289	3778	4.00	0.00	0.00	0.19
NH	1-Sep-11	AGGR	MR-2-02-3343	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.01	0.01	255390	3950	3778	38.00	-0.01	0.00	2.76
NH	1-Sep-11	AGGR	MR-2-02-3345	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-2-03-2100	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-2-03-2341	Entire State	Network Trouble Report Rate - Central Office	Resale POTS	Parity with FairPoint Retail	0.00	0.00	255072	5928	193	7.00	0.00	0.00	-1.36
NH	1-Sep-11	AGGR	MR-2-03-3112	Entire State	Network Trouble Report Rate - Central Office	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	2383	386	4	0.00	0.00	0.00	0.12
NH	1-Sep-11	AGGR	MR-2-03-3140	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Loop	Parity with FairPoint Retail	0.00	0.00	255072	26139	46	12.00	0.00	0.00	-2.85
NH	1-Sep-11	AGGR	MR-2-03-3341	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Platform	Parity With FairPoint Retail	0.00	0.00	255072	22633	193	10.00	0.00	0.00	1.61
NH	1-Sep-11	AGGR	MR-2-03-3341	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	0.00	0.00	255390	289	193	0.00	0.00	0.00	0.86

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_P ERF	CLEC_ PERF	FRP_D EN	CLEC_DE N	FRP_N UM	CLEC_NUM	DIFFE RENCE	STAN DARD	Z_SC ORE _DEV
NH	1-Sep-11	AGGR	MR-2-03-3342	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.00	0.00	255390	3950	46	3.00	0.00	0.00	-2.48
NH	1-Sep-11	AGGR	MR-2-03-3343	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-2-03-3345	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-2-04-2100	Entire State	% Subsequent Reports	Resale POTS	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-2-04-2341	Entire State	% Subsequent Reports	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-2-04-3112	Entire State	% Subsequent Reports	UNE POTS Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-2-04-3140	Entire State	% Subsequent Reports	UNE POTS Platform	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-2-04-3341	Entire State	% Subsequent Reports	UNE 2-Wire Digital Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-2-04-3342	Entire State	% Subsequent Reports	UNE 2-Wire xDSL Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-2-04-3343	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-2-04-3345	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-2-05-2100	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale POTS	No Standard	NA	0.76	NA	5928	NA	45.00	0.76	0.00	
NH	1-Sep-11	AGGR	MR-2-05-2200	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale Specials	No Standard	0.29	0.85	30022	705	87	6.00	0.56	0.00	
NH	1-Sep-11	AGGR	MR-2-05-2341	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale 2-Wire Digital Services	No Standard	0.25	0.52	2383	386	6	2.00	0.27	0.00	
NH	1-Sep-11	AGGR	MR-2-05-3112	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Loop	No Standard	NA	0.28	NA	26139	NA	72.00	0.28	0.00	
NH	1-Sep-11	AGGR	MR-2-05-3140	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Platform	No Standard	NA	0.51	NA	22633	NA	115.00	0.51	0.00	
NH	1-Sep-11	AGGR	MR-2-05-3341	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE Specials	No Standard	0.29	1.65	30022	3944	87	65.00	1.36	0.00	
NH	1-Sep-11	AGGR	MR-2-05-3342	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire Digital Loops	No Standard	NA	1.04	NA	289	NA	3.00	1.04	0.00	
NH	1-Sep-11	AGGR	MR-2-05-3343	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL Loops	No Standard	NA	0.94	NA	3950	NA	37.00	0.94	0.00	
NH	1-Sep-11	AGGR	MR-2-05-3345	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-3-01-2110	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-3-01-2120	Entire State	% Missed Repair Appointment - Loop	Resale POTS Business	Parity with FP Retail	14.93	20.59	536	34	80	7.00	5.66	0.00	-1.13
NH	1-Sep-11	AGGR	MR-3-01-2341	Entire State	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with FP Retail	7.99	0.00	3241	4	259	0.00	-7.99	0.00	
NH	1-Sep-11	AGGR	MR-3-01-3112	Entire State	% Missed Repair Appointment - Loop	Resale 2-Wire Digital Services	Parity with FP Retail	33.33	0.00	3	1	1	0.00	-33.33	0.00	
NH	1-Sep-11	AGGR	MR-3-01-3144	Entire State	% Missed Repair Appointment - Loop	UNE POTS Loop	Parity with FP Retail	8.98	7.76	3777	219	339	17.00	-1.21	0.00	0.47
NH	1-Sep-11	AGGR	MR-3-01-3145	Entire State	% Missed Repair Appointment - Loop	UNE Platform Business	Parity With FP Retail	14.93	15.79	536	114	80	18.00	0.86	0.00	-0.40
NH	1-Sep-11	AGGR	MR-3-01-3341	Entire State	% Missed Repair Appointment - Loop	UNE Platform Residence	Parity With FP Retail	7.99	3.64	3241	55	259	2.00	-4.35	0.00	0.93
NH	1-Sep-11	AGGR	MR-3-01-3342	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire Digital Loops	Parity with FP Retail	8.97	0.00	3778	4	339	0.00	-8.97	0.00	
NH	1-Sep-11	AGGR	MR-3-01-3343	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loops	Parity with FP Retail	8.97	7.89	3778	38	339	3.00	-1.08	0.00	0.13
NH	1-Sep-11	AGGR	MR-3-01-3345	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-3-02-2110	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-3-02-2120	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Business	Parity with FP Retail	20.63	0.00	63	6	13	0.00	-20.63	0.00	0.61
NH	1-Sep-11	AGGR	MR-3-02-2341	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with FP Retail	6.15	0.00	130	1	8	0.00	-6.15	0.00	
NH	1-Sep-11	AGGR	MR-3-02-3112	Entire State	% Missed Repair Appointment - Central Office	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	4	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-3-02-3144	Entire State	% Missed Repair Appointment - Central Office	UNE POTS Loop	Parity with FP Retail	10.87	8.33	46	12	5	1.00	-2.54	0.00	0.35
NH	1-Sep-11	AGGR	MR-3-02-3145	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Business	Parity With FP Retail	20.63	10.00	63	10	13	1.00	-10.63	0.00	0.29
NH	1-Sep-11	AGGR	MR-3-02-3341	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Residence	Parity With FP Retail	6.15	NA	130	NA	8	NA	-6.15	0.00	
NH	1-Sep-11	AGGR	MR-3-02-3342	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital Loops	Parity with FP Retail	10.87	NA	46	NA	5	NA	-10.87	0.00	
NH	1-Sep-11	AGGR	MR-3-02-3343	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Loops	Parity with FP Retail	10.87	0.00	46	3	5	0.00	-10.87	0.00	
NH	1-Sep-11	AGGR	MR-3-02-3345	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-3-03-2100	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-3-03-2341	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale POTS	No Standard	7.91	8.89	1302	45	103	4.00	0.98	0.00	
NH	1-Sep-11	AGGR	MR-3-03-3112	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale 2-Wire Digital Services	No Standard	0.00	100.00	6	2	0	2.00	100.00	0.00	
NH	1-Sep-11	AGGR	MR-3-03-3140	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Loop	No Standard	NA	9.72	NA	72	NA	7.00	9.72	0.00	
NH	1-Sep-11	AGGR	MR-3-03-3341	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Platform	No Standard	NA	8.70	NA	115	NA	10.00	8.70	0.00	
NH	1-Sep-11	AGGR	MR-3-03-3342	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire Digital Loops	No Standard	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	MR-3-03-3343	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL Loops	No Standard	NA	10.81	NA	37	NA	4.00	10.81	0.00	
NH	1-Sep-11	AGGR	MR-3-03-3345	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-01-2100	Entire State	Mean Time To Repair - Total	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-01-2216	Entire State	Mean Time To Repair - Total	Resale POTS	Parity with FP Retail	24.97	18.51	3970	45	99134	833.13	-6.46	23.45	1.28
NH	1-Sep-11	AGGR	MR-4-01-2217	Entire State	Mean Time To Repair - Total	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	19.47	9.39	31	2	603	18.78	-10.08	16.75	
NH	1-Sep-11	AGGR	MR-4-01-2341	Entire State	Mean Time To Repair - Total	Resale Specials (DS1 & DS3)	Parity with FP Retail	14.02	5.85	76	1	1066	5.85	-8.17	22.00	
NH	1-Sep-11	AGGR	MR-4-01-3112	Entire State	Mean Time To Repair - Total	Resale 2-Wire Digital Services (ISDN)	Parity with FP Retail	4.34	6.88	7	1	30	6.88	2.54	6.68	
NH	1-Sep-11	AGGR	MR-4-01-3140	Entire State	Mean Time To Repair - Total	UNE POTS Loop	Parity with FP Retail	25.01	8.24	3823	231	95596	1,904.30	-16.76	20.91	5.00
NH	1-Sep-11	AGGR	MR-4-01-3216	Entire State	Mean Time To Repair - Total	UNE POTS Platform	Parity with FP Retail	24.97	19.74	3970	179	99134	3,533.20	-5.23	23.45	2.43
NH	1-Sep-11	AGGR	MR-4-01-3217	Entire State	Mean Time To Repair - Total	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	19.47	4.61	31	2	603	9.22	-14.86	16.75	
NH	1-Sep-11	AGGR	MR-4-01-3341	Entire State	Mean Time To Repair - Total	UNE Specials (DS1 & DS3)	Parity with FP Retail	14.02	9.85	76	96	1066	945.60	-4.17	22.00	1.41
NH	1-Sep-11	AGGR	MR-4-01-5000	Entire State	Mean Time To Repair - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	8.71	14.49	3	4	26	57.98	5.79	9.07	
NH	1-Sep-11	AGGR	MR-4-02-2110	Entire State	Mean Time To Repair - Loop Trouble	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-02-2120	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Business	Parity with FP Retail	15.72	20.42	536	34	8426	694.15	4.70	18.11	-1.69
NH	1-Sep-11	AGGR	MR-4-02-2341	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Parity with FP Retail	27.15	17.29	3241	4	87982	69.17	-9.85	21.37	
NH	1-Sep-11	AGGR	MR-4-02-3112	Entire State	Mean Time To Repair - Loop Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	8.71	6.88	3	1	26	6.88	-1.83	9.07	
NH	1-Sep-11	AGGR	MR-4-02-3144	Entire State	Mean Time To Repair - Loop Trouble	UNE POTS Loop	Parity with FP Retail	25.21	8.09	3777	219	95229	1,771.25	-17.13	20.93	5.00
NH	1-Sep-11	AGGR	MR-4-02-3144	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Business	Parity With FP Retail	15.72	20.42	536	113	8426	2,307.85	4.70	18.11	-2.49

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_P ERF	CLEC_ PERF	FRP_D EN	CLEC_DE N	FRP_N UM	CLEC_NUM	DIFFE RENCE	STAN DARD	Z_SC ORE
NH	1-Sep-11	AGGR	MR-4-02-3145	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Residence	Parity With FP Retail	27.15	19.37	3241	55	87982	1,065.48	-7.77	21.37	2.04
NH	1-Sep-11	AGGR	MR-4-02-3341	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	25.21	14.49	3778	4	95233	57.98	-10.71	20.93	
NH	1-Sep-11	AGGR	MR-4-02-3342	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	25.21	8.63	3778	38	95233	328.02	-16.57	20.93	5.00
NH	1-Sep-11	AGGR	MR-4-02-3343	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-02-3345	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-03-2110	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Business	Parity with FP Retail	15.85	8.80	63	6	999	52.83	-7.05	77.80	-0.66
NH	1-Sep-11	AGGR	MR-4-03-2120	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with FP Retail	13.29	16.98	130	1	1728	16.98	3.69	28.75	
NH	1-Sep-11	AGGR	MR-4-03-2341	Entire State	Mean Time To Repair - Central Office Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	1.07	NA	4	NA	4	NA	-1.07	0.99	
NH	1-Sep-11	AGGR	MR-4-03-3112	Entire State	Mean Time To Repair - Central Office Trouble	UNE POTS Loop	Parity with FP Retail	7.98	11.09	46	12	367	133.05	3.11	12.13	-1.24
NH	1-Sep-11	AGGR	MR-4-03-3144	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Business	Parity With FP Retail	15.85	7.53	63	10	999	75.25	-8.33	77.80	-0.31
NH	1-Sep-11	AGGR	MR-4-03-3145	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Residence	Parity With FP Retail	13.29	NA	130	NA	1728	NA	-13.29	28.75	
NH	1-Sep-11	AGGR	MR-4-03-3341	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	7.98	NA	46	NA	367	NA	-7.98	12.13	
NH	1-Sep-11	AGGR	MR-4-03-3342	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	7.98	3.99	46	3	367	11.98	-3.98	12.13	
NH	1-Sep-11	AGGR	MR-4-03-3343	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-03-3344	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-03-3345	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS	Parity with FP Retail	74.51	88.89	3970	45	2958	40.00	14.38	0.00	2.16
NH	1-Sep-11	AGGR	MR-4-04-2100	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	77.42	100.00	31	2	24	2.00	22.58	0.00	
NH	1-Sep-11	AGGR	MR-4-04-2216	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	93.42	100.00	76	1	71	1.00	6.58	0.00	
NH	1-Sep-11	AGGR	MR-4-04-2217	Entire State	% Cleared (all troubles) within 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	100.00	100.00	7	1	7	1.00	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-04-2341	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Loop	Parity with FP Retail	74.03	95.67	3823	231	2830	221.00	21.65	0.00	5.00
NH	1-Sep-11	AGGR	MR-4-04-3112	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Platform	Parity with FP Retail	74.51	84.36	3970	179	2958	151.00	9.85	0.00	3.01
NH	1-Sep-11	AGGR	MR-4-04-3140	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	77.42	100.00	31	2	24	2.00	22.58	0.00	
NH	1-Sep-11	AGGR	MR-4-04-3144	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	88.16	91.67	76	96	67	88.00	3.51	0.00	0.51
NH	1-Sep-11	AGGR	MR-4-04-3145	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	74.03	75.00	3824	4	2831	3.00	0.97	0.00	
NH	1-Sep-11	AGGR	MR-4-04-3216	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	65.36	95.12	511	41	334	39.00	29.76	0.00	4.21
NH	1-Sep-11	AGGR	MR-4-04-3217	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-04-3341	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-04-3342	Entire State	% Cleared (all troubles) within 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-04-3343	Entire State	% Cleared (all troubles) within 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-04-3344	Entire State	% Cleared (all troubles) within 24 Hours	Resale POTS - Business	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-04-3345	Entire State	% Cleared (all troubles) within 24 Hours	Resale POTS - Residence	Parity with FP Retail	65.60	88.89	375	9	246	8.00	23.29	0.00	-1.99
NH	1-Sep-11	AGGR	MR-4-04-5000	Entire State	% Cleared (all troubles) within 24 Hours	Resale POTS - Business	Parity with FP Retail	87.66	100.00	2139	1	1875	1.00	12.34	0.00	
NH	1-Sep-11	AGGR	MR-4-05-5000	Entire State	% Out of Service > 2 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-06-2110	Entire State	% Out of Service > 4 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	50.00	NA	2	NA	1	NA	-50.00	0.00	
NH	1-Sep-11	AGGR	MR-4-06-2120	Entire State	% Out of Service > 4 Hours	UNE Platform Business	Parity with FP Retail	65.60	88.89	375	27	246	24.00	23.29	0.00	-2.95
NH	1-Sep-11	AGGR	MR-4-06-2216	Entire State	% Out of Service > 4 Hours	UNE Platform Residence	Parity with FP Retail	87.66	85.71	2139	21	1875	18.00	-1.94	0.00	0.02
NH	1-Sep-11	AGGR	MR-4-06-2217	Entire State	% Out of Service > 4 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-06-3144	Entire State	% Out of Service > 4 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	50.00	0.00	2	1	1	0.00	-50.00	0.00	
NH	1-Sep-11	AGGR	MR-4-06-3145	Entire State	% Out of Service > 4 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-06-3216	Entire State	% Out of Service > 4 Hours	Resale POTS - Business	Parity with FP Retail	34.93	88.89	375	9	131	8.00	53.96	0.00	-3.75
NH	1-Sep-11	AGGR	MR-4-06-3217	Entire State	% Out of Service > 4 Hours	Resale POTS - Residence	Parity with FP Retail	68.77	100.00	2139	1	1471	1.00	31.23	0.00	
NH	1-Sep-11	AGGR	MR-4-06-5000	Entire State	% Out of Service > 4 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-07-2110	Entire State	% Out of Service > 12 Hours	UNE POTS Loop	Parity with FP Retail	64.44	14.29	2430	56	1566	8.00	-50.16	0.00	5.00
NH	1-Sep-11	AGGR	MR-4-07-2120	Entire State	% Out of Service > 12 Hours	UNE Platform Business	Parity with FP Retail	34.93	59.26	375	27	131	16.00	24.33	0.00	-2.69
NH	1-Sep-11	AGGR	MR-4-07-2341	Entire State	% Out of Service > 12 Hours	UNE Platform Residence	Parity with FP Retail	68.77	61.90	2139	21	1471	13.00	-6.87	0.00	0.46
NH	1-Sep-11	AGGR	MR-4-07-3112	Entire State	% Out of Service > 12 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	62.86	0.00	2515	1	1581	0.00	-62.86	0.00	
NH	1-Sep-11	AGGR	MR-4-07-3144	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	64.42	25.00	2431	4	1566	1.00	-39.42	0.00	
NH	1-Sep-11	AGGR	MR-4-07-3145	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-07-3341	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-07-3342	Entire State	% Out of Service > 12 Hours	Interconnection Trunks (CLEC)	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-07-3343	Entire State	% Out of Service > 12 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-07-3344	Entire State	% Out of Service > 12 Hours	Resale POTS Business	Parity with FP Retail	7.73	11.11	375	9	29	1.00	3.38	0.00	-1.03
NH	1-Sep-11	AGGR	MR-4-07-3345	Entire State	% Out of Service > 12 Hours	Resale POTS Residence	Parity with FP Retail	24.17	0.00	2139	1	517	0.00	-24.17	0.00	
NH	1-Sep-11	AGGR	MR-4-07-5000	Entire State	% Out of Service > 12 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-08-2110	Entire State	% Out of Service > 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-08-2120	Entire State	% Out of Service > 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-08-2216	Entire State	% Out of Service > 24 Hours	UNE POTS Loop	Parity with FP Retail	22.18	7.14	2430	56	539	4.00	-15.04	0.00	2.77
NH	1-Sep-11	AGGR	MR-4-08-2217	Entire State	% Out of Service > 24 Hours	UNE Platform Business	Parity With FP Retail	7.73	11.11	375	27	29	3.00	3.38	0.00	-1.01
NH	1-Sep-11	AGGR	MR-4-08-2341	Entire State	% Out of Service > 24 Hours	UNE Platform Residence	Parity With FP Retail	24.17	23.81	2139	21	517	5.00	-0.36	0.00	0.26
NH	1-Sep-11	AGGR	MR-4-08-3112	Entire State	% Out of Service > 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-08-3144	Entire State	% Out of Service > 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	0.00	0.00	2	1	0	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-08-3145	Entire State	% Out of Service > 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	22.17	0.00	2431	1	539	0.00	-22.17	0.00	
NH	1-Sep-11	AGGR	MR-4-08-3216	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	22.17	0.00	2431	4	539	0.00	-22.17	0.00	
NH	1-Sep-11	AGGR	MR-4-08-3217	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-08-3341	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-08-3342	Entire State	% Out of Service > 24 Hours	Interconnection Trunks (CLEC)	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-08-3343	Entire State	% Out of Service > 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-08-3344	Entire State	% Out of Service > 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-08-3345	Entire State	% Out of Service > 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-4-08-5000	Entire State	% Out of Service > 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	



STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_P ERF	CLEC_ PERF	FRP_D EN	CLEC_DE N	FRP_N UM	CLEC_NUM	DIFFE RENCE	STAN DARD	Z_SC ORE
NH	1-Sep-11	AGGR	MR-5-01-2100	Entire State	% Repeat Reports within 30 Days	Resale POTS	Parity with FP Retail	14.38	2.22	3970	45	571	1.00	-12.16	0.00	2.40
NH	1-Sep-11	AGGR	MR-5-01-2200	Entire State	% Repeat Reports within 30 Days	Resale Specials	Parity with FP Retail	24.30	0.00	107	3	26	0.00	-24.30	0.00	
NH	1-Sep-11	AGGR	MR-5-01-2341	Entire State	% Repeat Reports within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	7	1	0	0.00	0.00	0.00	
NH	1-Sep-11	AGGR	MR-5-01-3112	Entire State	% Repeat Reports within 30 Days	UNE POTS Loop	Parity with FP Retail	14.38	12.88	3970	233	571	30.00	-1.51	0.00	0.53
NH	1-Sep-11	AGGR	MR-5-01-3200	Entire State	% Repeat Reports within 30 Days	UNE POTS Platform	Parity With FP Retail	14.38	9.50	3970	179	571	17.00	-4.89	0.00	1.78
NH	1-Sep-11	AGGR	MR-5-01-3341	Entire State	% Repeat Reports within 30 Days	UNE Specials	Parity with FP Retail	24.30	18.37	107	98	26	18.00	-5.93	0.00	0.86
NH	1-Sep-11	AGGR	MR-5-01-3342	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire Digital Loops	Parity with FP Retail	14.38	0.00	3971	4	571	0.00	-14.38	0.00	
NH	1-Sep-11	AGGR	MR-5-01-3343	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail	14.38	14.29	3971	42	571	6.00	-0.09	0.00	0.25
NH	1-Sep-11	AGGR	MR-5-01-3345	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	MR-5-01-5000	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	NP-1-01-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	NP-1-02-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard (No	CLEC Trunks	See Guidelines	NA	0.18	NA	554	NA	1.00	0.18	0.00	
NH	1-Sep-11	AGGR	NP-1-03-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Two	CLEC Trunks	See Guidelines	NA	54.33	NA	554	NA	301.00	54.33	0.00	
NH	1-Sep-11	AGGR	NP-1-04-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Three	CLEC Trunks	See Guidelines	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	NP-2-01-6701	Entire State	% On Time Response to Request for Physical Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	NP-2-01-6702	Entire State	% On Time Response to Request for Physical Collocation	Collocation - Augment Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	NP-2-02-6701	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	NP-2-02-6702	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - Augment Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	NP-2-03-6701	Entire State	Average Interval - Physical Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	NP-2-03-6711	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications not subject to the 45 business day interval	No Standard	NA	72.00	NA	2	NA	144.00	72.00	0.00	
NH	1-Sep-11	AGGR	NP-2-03-6712	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications subject to the 45 business day interval	No Standard	NA	65.00	NA	6	NA	390.00	65.00	0.00	
NH	1-Sep-11	AGGR	NP-2-04-6701	Entire State	Average Interval - Virtual Collocation	Collocation - New Applications	No Standard	NA	45.00	NA	1	NA	45.00	45.00	0.00	
NH	1-Sep-11	AGGR	NP-2-04-6702	Entire State	Average Interval - Virtual Collocation	Collocation - Augment Applications - 45 days and 76 days combined	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	NP-2-05-6701	Entire State	% On Time - Physical Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	NP-2-05-6702	Entire State	% On Time - Physical Collocation	Collocation - Augment Applications - 45 days and 76 days combined	95% on time	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Sep-11	AGGR	NP-2-06-6701	Entire State	% On Time - Virtual Collocation	Collocation - New Applications	95% on time	NA	100.00	NA	7	NA	7.00	100.00	0.00	
NH	1-Sep-11	AGGR	NP-2-06-6702	Entire State	% On Time - Virtual Collocation	Collocation - Augment Applications - 45 days and 76 days combined	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	NP-2-07-6701	Entire State	Average Delay Days - Physical Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	NP-2-07-6702	Entire State	Average Delay Days - Physical Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	NP-2-08-6701	Entire State	Average Delay Days - Virtual Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	NP-2-08-6702	Entire State	Average Delay Days - Virtual Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	BI-1-02-1000	Entire State	% DUF in four (4) Business Days	Resale & UNE combined	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-11	AGGR	BI-2-01-1000	Entire State	Timeliness of Carrier Bill	Resale & UNE combined	95% in four (4) Business Days	NA	99.64	NA	121966669	NA	121,531,988.00	99.64	0.00	
NH	1-Sep-11	AGGR	BI-3-04-1000	Entire State	% CLEC Billing Claims Acknowledged within two (2) Business	Resale & UNE combined	98% in 10 Business Days	NA	1.00	NA	217	NA	216.00	1.00	0.00	
NH	1-Sep-11	AGGR	BI-3-05-1000	Entire State	% CLEC Billing Claims Resolved within 28 Calendar Days After	Resale & UNE combined	95% within two (2) business days after receipt	NA	100.00	NA	7215	NA	7,215.00	100.00	0.00	
NH	1-Sep-11	AGGR	BI-3-07-1000	Entire State	% Full or Partial Denials	Resale & UNE combined	95% within 28 Calendar Days after acknowledgement	NA	100.00	NA	2923	NA	2,923.00	100.00	0.00	
NH	1-Sep-11	AGGR	BI-3-08-1000	Entire State	% CLEC Billing Claim Credits Not Appearing on the Bill within 45	Resale & UNE combined	No Standard	NA	24.32	NA	5543	NA	1,348.00	24.32	0.00	
NH	1-Sep-11	AGGR	BI-9-01-1000	Entire State	% Billing Completeness in Twelve Billing Cycles	Resale & UNE combined	97.5% within 45 calendar days	NA	100.00	NA	2799	NA	2,799.00	100.00	0.00	
NH	1-Sep-11	AGGR	OD-1-01-1021	Entire State	Average Speed of Answer - Operator Services	Operator Service Center	96%	NA	99.61	NA	2335248	NA	2,326,242.09	99.61	0.00	
NH	1-Sep-11	AGGR	OD-1-02-1021	Entire State	Average Speed of Answer - Directory Assistance	Operator Service Center	Parity with FairPoint Retail	0.68	0.50	35960	8314	24462	4,181.00	-0.18	0.00	
							Parity with FairPoint Retail	1.26	0.77	131009	8953	165187	6,927.00	-0.49	0.00	